

Frequently Asked Questions

1. **Is Velázquez Reader networked or run on individual computers? Can it be networked?**

Currently the software runs on individual computers. The software can also be loaded from a network server, shared network folder or webpage.

2. **How is it supported?**

Annual support and maintenance (ASM), including software updates, is included with the annual subscription. The perpetual license only includes support for 30 days; ASM is available for an additional charge. Academic Learning Company, LLC provides support for the software installation and configuration. Training and level 2 support provided by Loqu8.

3. **How upgrade? How often?**

Minor updates (including bug fixes) are provided as-needed. Major software upgrades are planned annually. When Velázquez Reader software is started, the user is prompted if a (free) update is available. Clicking OK downloads and installs the update.



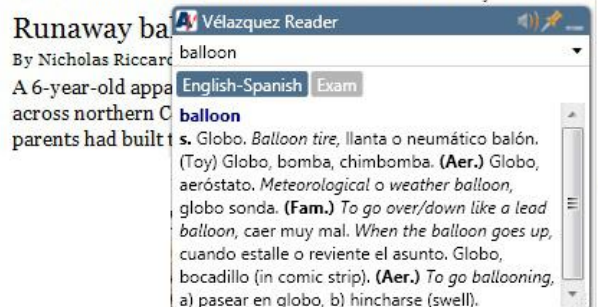
4. **Will there be a separate password for teachers AND students?**

No. In the future, we may offer different privileges (e.g., to manage audio settings).

In the current version, **English-Spanish** and **Exam** modes may be freely selected. For maximum security, “Velázquez Reader Exam-Only” software will be available. Network administrators only need to: (1) turn on access to the Velázquez Reader Exam-Only software during student testing (2) turn off access to all other software during student testing



KUSA TV
Rescuers and the balloon believed to have carried off a 6-year-old.



5. **How will the passwords be created and changed?**

Not applicable at this time. Installation is controlled with a site-based license key and a limited number of installs.

6. **Can they manually make the font larger?**

This feature enhancement is planned for a future release.

7. **Can the audio be turned off so even if a student clicks on it, the sound won't be heard? (Thinking some creative students may have fun typing in and hearing 4 letter words, over and over again)**

This feature is planned for a future release.

8. **Can this be used with E-Books? It doesn't seem to work with .pdf's now - but will it in the future? And are E-Books created to images like .pdf's?**

Limited support for text-based PDFs is planned for a future release. E-Books designed with unprotected, text-based PDFs will be supported.

Velázquez Reader cannot process PDF files that are:

- secured (no copy-and-paste)
- locked (pagination and font sizes are fixed)
- embedded bitmapped images of text

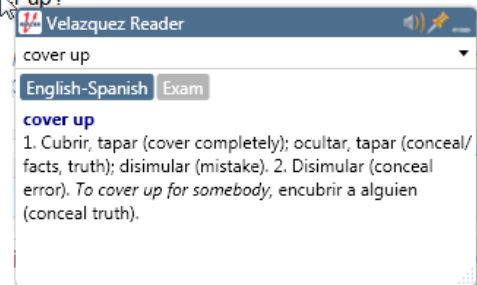
9. **How will a student be able to use this at home? Use their same password from school?**

Students will be issued a license key that can be used to install the software for their home computer.

10. **Will it show definitions for idiomatic expressions ie: "cover up?"**

Yes. Velázquez Reader is designed to handle both words and phrases. Specific definitions are provided by ALC.

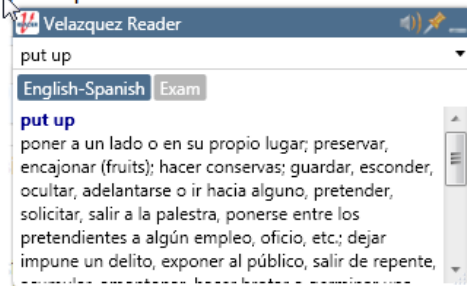
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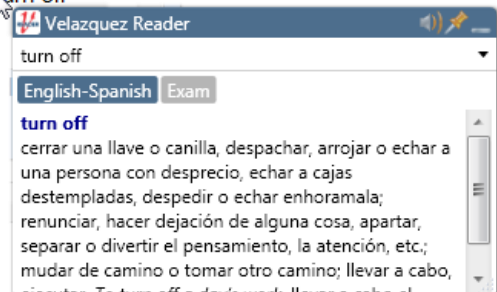
11. **Will it show definitions for phrasal words ie: "turn off" or "put up" or up to date?"**

Yes. "Up to date" is not currently in the dictionary. Specific definitions are provided by ALC.

or "put up" or up to date?"



s ie: "turn off"



12. What are the minimum specifications for running Velázquez Reader?

Microsoft Windows 7, Vista, XP and Server 2008. 512MB minimum RAM and 1 GB of disk space. For systems that are not updated automatically with Windows Update, Microsoft .NET 3.5 is also required.